

Mercer PenCentral

All pension inquiries should be directed to the Evergy Pension Center. You may also access your pension information online at the website listed in the box below.

If you are not yet a participant in the Plans, you will have access to the website once you meet the participation requirements and after the next refresh of the website data (which occurs on a quarterly basis).

Please note that certain benefits may not be displayed on the website. In these cases, additional information may be requested via the Evergy Pension Center.

Phone:	Mail:	Online:
(855) 233-1361	Evergy Pension Center	https://Evergy.mercerpencentral.com
8:30 a.m. to 4:30 p.m. CST	c/o Mercer	
Monday through Friday	PO Box 14483	
Voicemail messages will be returned the next business day.	Des Moines, IA 50306-3483	

Please contact the Evergy Pension Center to:

- Ask questions about your pension benefit, plan provisions or the retirement process.
- Request an estimate of your pension benefit if you are unable to model your benefit on the web.
- Report a pension divorce-related court order.

Note: Changes to your address or employment status should be reported directly to your Human Resources department.

Please use the website to:

All participants can do the following:

- Review your personal and pension data.
- Review the Summary Plan Description.
- Review general retirement information and access links to other benefits, if applicable.
- Change your address, if you are no longer employed by Evergy, Inc.

If you are not currently receiving a pension benefit:

- Model your benefit and see how various retirement dates and other assumptions affect your pension benefit.
- Commence your pension benefits (Note: It is recommended you begin the process three months before you want to retire).

If you are currently receiving a pension benefit:

- Update State and Federal Withholding.
- Update Direct Deposit information.

Web browser performance:

The site is designed for optimal performance in the most current version of Safari, Chrome, Firefox or Edge, or the previous version of each of these browsers. If you use an earlier version of any of these browsers, or if you use any version of a browser that is not listed above, you may experience errors or be unable to use the tool correctly.